



SERVICE BULLETIN

Oil Change at 5,000 miles or 200 hours

Per the Ford Owner's Guide Supplement:

Scheduled Maintenance: Ford E Series with 6.0 Power Stroke Diesel and F-Series with 6.4 Power Stroke Diesel. This applies to vehicles with Extensive idling of over 10 minutes per hour of normal driving...

Change Engine Oil Every 5,000 miles, 3 months or 200 hours of engine operation (whichever comes first). Ford uses a factor of 25 hours per mile for this calculation.

Ford is now enforcing the engine hour criteria and requiring customers to provide documentation of the proper maintenance per the Scheduled Maintenance Guide.

We have had more than one customer denied warranty coverage for engine problems due to this situation.

Please advise all of your customers of this requirement.

Chevrolet uses a 7500 mile or the oil life indicator whichever is first guideline for oil change on the Duramax Engine. Using the calculation from above would equate to 300 hours.

We will also be including a notice to this effect in every new owners manual.

Our customers need to be proactive in protecting their equipment.

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